

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 1122 (4)

Date: 31/01/2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	197 of 2023			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Mega Concast PVt Ltd C/o Sri Rajesh Kedia, Dist- Jharsuguda		4130-0104-0148	
3	Respondent/s	E.E, JED, Jharsuguda, TPWODL S.D.D. Kuchinda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	01.07.2023			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	27.07.2023	11.09.2023	11.01.2024	
9	Date of Order	31/01/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: GRF Office, Burla, TPWODL, Burla

Appeared

For the Complainant- Mega Concast Pvt Ltd
Represented by Sri Rajesh Kedia

For the Respondent E.E, JED, Jharsuguda, TPWODL & SDO Kuchinda

GRF Case No- 137/2023

(1) Mega Concast Pvt Ltd
C/o Sri Rajesh Kedia,
Dist- Jharsuguda
VRS

COMPLAINANT

E.E, JED, Jharsuguda, TPWODL &
SDO, Kuchinda

OPPOSITE PARTY

GIST OF THE CASE

Sri Rajesh Kedia on behalf of Mega Concast Pvt Ltd appeared before this forum and has submitted a written complaint wherein he has stated about billing dispute & to waive the billing from Jun-2022 to Dec-2022 (Covid-19 Period) along with fixed cost. So, he has requested to revise the bill.

SUBMISSION OF OPPOSITE PARTY

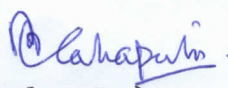
The opposite party has submitted the written version dt. 08.09.2023 along with ledger abstract as well as load reduction documents in this case.

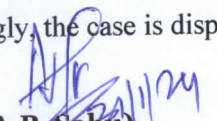
OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a HT-Industrial(M) consumer having CD 50KW with date of initial power supply 13.04.2011 as seen from FG/Samadhan App. The complainant has raised objection on billing from Jun-2022 to Dec-2022 taking the plea of Covid-19 Pandemic with prayer to waive the billing of that period. The above complainant has been served actual bill up to Jan 2020 & PL bill from Feb-2020 to Aug-2021 with actual billing in Sept-2021 with adjustment of PL bills. Further, seen the LD period Aug-2022 to Oct-2022 & reconnection took place in Nov-2022 after payment of RC fees. In the mean time meter SI No TWSL12000517 was installed on 28.12.2022 with IMR '0' & MF 1. The opposite has taken step to revise the bill for the period from June 2022 to July 2022 & accordingly withdrawn an amount of Rs.51283.21. The PL bill of Nov-2022 has already been withdrawn in Dec-2022. The ledger has been scrutinised by this Forum & found that the fixed cost so levied by opposite party is correct & with reference to regulation. In KVA/MD. During course of verification of documents, it came to notice of the Forum that the CD earlier was 93KW which was reduced to 50KW after observing load reduction procedure by the authorities of licensee. This Forum has gone through the W/S of the opposite party & it is found that the same is in order. The claim of waiver of billing or fixed cost can not be accepted as the opposite party has correctly raised the bill with reference to regulation & prevailing law in force hence, the complainant is liable to pay the billing amount/arrear is showing in the above consumer Number.

Hence it is the opinion of the Forum that as the complaint bears no merit hence dismissed the case with the direction to the complainant to pay the arrear is showing in the above consumer Number & the opposite party is directed to take steps to collect the outstanding dues by following departmental proceedings as per law.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)


(A.P. Sahu)
Member (Finance)


(A.K. Satpathy)
President

Copy to: - (1) Mega Concast PVt Ltd, C/o Sri Rajesh Kedia, Dist- Jharsuguda

(1a) S.D. Kuchinda.

(2) DFM(COM)JED, TPWODL, Jharsuguda, with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".

